



10 YEAR

NEW BUILD DIVISION GUARANTEE

1. The A&B Glass New Build Division guarantee is effective for a period of 10 years from the date of full installation for all PVC-u windows, doors, conservatories and sealed units supplied by A&B Glass (all hardware is guaranteed for 2 years).
2. Should any fault or defect appear in our product due to defective materials or workmanship we will repair or, if needed, replace the faulty material free of charge.
3. This guarantee does not cover defects arising from fair wear and tear, accidents, neglect, misuse, corrosive substances, dust, movement of existing building or materials or other causes however applied or contracted.
4. Some cleaning agents are not recommended and if used may affect the guarantee. We strongly advise that your new windows/doors should be cleaned regularly with soap/water or a mild detergent, rinsed thoroughly and dried with a soft cloth or chamois leather.
5. Claims under this guarantee must be made within 30 days of any defect coming apparent and will be rendered invalid if the products are altered, modified or transformed in any way without the written consent of A&B Glass.
6. Any claims should be referred to the home builder if within the first 2 years of occupancy. Thereafter, to A&B Glass.
7. In accordance with Codes of Ethical Practice, this guarantee is transferable to any new owner of the property for the remaining period of the guarantee. Notice of transfer must be given in writing within 30 days of completion of sale to A&B Glass.